

B3 Action Group `Replicating and tutoring integrated care for chronic diseases`



[Eubiosia Project]

Organisation name: ANT Foundation (collaborator of ASSRRERIT in EIP on AHA B3 AG)

Country: Emilia Romagna Region, Italy

Total region population: 4.459.246

GP target population: total of cancer patients (in advanced fase) in the Province of Bologna: 4800; ANT takes care of 1000 patients in collaboration agreement with the Public Health

Topics/chronic diseases addressed: Cancer Patients

Relevance to B3 action plan:

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|---|---|---|---|---|-----------------------------|
| 1 | X | Organisational models | 5 | X | Care Pathway Implementation |
| 2 | | Change Management | 6 | | Patient / user empowerment, |
| 3 | | Workforce Development, Education & Training | 7 | | ICT / Teleservices |
| 4 | | Risk Stratification | 8 | | Finance, Funding |

Description:

- **Aspect of health and social care of your good practice**

- FREE CANCER HOME CARE – ONCOLOGICAL HOSPITAL AT HOME (OHH-ANT)
- The collaboration developed between ANT and four different local health authorities (Bologna, Imola, Ferrara and Modena) is based on the principle of subsidiarity, where a subject of the Third Sector (NGO) with a strong base of professional caregivers, provides a service of welfare services to cancer patients
- The collaboration is based on specific operating protocols that ensure a high level of quality care and an effective coordination between the different entities involved (Hospital, GP, NGO) for the benefit of the patient and the family
- The choice by the public subject to involve ANT and more generally a dispenser of NGO professional services, also involves the acquisition of a strong ethical component, capable of improving the path of humanization of Public Health
- OHH-ANT offers medical care: cancer, palliative and specialist care. Assistance carried out by different experts, including physicians, nurses, psychologists, nutritionists, physiotherapists, chemists, welfare worker. They are freelance and their fee is fully covered by ANT Foundation
- OHH-ANT supplies to the cancer patients all necessary health care, 24 hours a day, 7 days a week, all year round, holidays included
- Counselling: psychologists for the management of bereavement, family and medical staff support;
- Home artificial nutrition service; PICC (Peripherally Inserted Central Catheter)
- OHH-ANT CHILDREN is a cancer pediatric home care
- *ANT social services.* The ANT Foundation's involvement in the regional network of Public Health, has also extended the commitment to the "social" assistance. The goal is to provide the patient and his family everything they need, supporting the criticality of the moment. Thus, where the public social services cannot intervene in terms of timing : too slow when compared to the expected life of the patient or related to family income situation, the ANT Foundation, with its own resources, takes care of some services such as:
 - ANT provides cancer patients with the drugs not reimbursable by public health system;

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- Door to door service: free transport of the patient from home to hospital and back for instrumental tests cannot be handled at home, free transport for day hospital admissions
- Bedridden bath and personal care
- Cleaning of bedsheets, blankets and clothes including collection and delivery
- Delivery health aids service: orthopaedic beds, infusion pumps, wheelchairs etc.
- Home Project: Toll Free Number for oncological and psychological questions
- Library at home: ANT delivers books, DVDs to the patients
 - **General and specific objectives of initiative**
ANT's main goal is to offer free of charge health and social home care to cancer patients
 - **Methodology, processes, involvement of health, social care and other personnel**

The structural model of ANT provides the Patients with a free-of-charge 24 hours assistance. The acceptance of the Patients in ANT-OHH depends only on the diagnosis of the cancer and the request of the GP. All the professional staff follows basic and continuous training. Home health services carried out by ANT Foundation provide a strong medical component, higher than the nursing one and an important contribution by the psychological staff support for the patient and his family. The psychological support may, on request, also continue after the conclusion of medical and nursing care, for the stages of mourning.

- **Target population**

Cancer patients in particular elderly people (average 72 y) and their families

- **Geographical coverage**

Emilia Romagna Region: Provinces of Bologna, Ferrara e Modena

- **Organisations involvement**

The cooperation between the local Public Health and ANT Foundation is based on shared operational protocols that have evolved over the years through the introduction of new services and an ever better coordination for the benefit of the patients.

- **Funding Source how do you plan to sustain the initiative**

The contribution to cover the total costs incurred by the ANT Foundation by the competent Public Health per day of home care varies from 25 to 28% of the actual cost incurred by ANT. The remaining share of the cost by the ANT Foundation (a ANT's day of care costs about 20 euro) is covered by donations from citizens, companies, corporate foundations, banking foundations, 5x1000.

- **Innovation, Impact and outcomes**

The real innovative element of the project lies in the involvement of a NGO subject that brings, necessarily, economic and ethical benefits for the community. The lower costs generated in the development of oncology free home care provided by ANT do not depend solely on the degree of efficiency of its structure, but also the added value donated by voluntary component.

- **Transferability to other organisations/regions**

The current capacity of ANT to assist their patients in nine Italian regions, testifies to the replicability of the model described here. Assess the specificity of the context on which you operate and appearance, more relational, building partnerships, ANT will draw on its experience and its know-how to enable the transfer of "Best Practice" also in a European context.